IFHIMA is committed to the advancement of health information management practices and the development of its members for the purpose of improving health data and health outcomes.

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IFHIMA 2019... A Step Further

We are pleased to announce the finalisation of our venue & dates for the much awaited IFHIMA 2019 Congress in Dubai, UAE where we will be celebrating 50 golden jubilee years of a great organization that serves as a binding force for HIM around the world.

Where: Intercontinental Dubai – Festival City

When: 17th to 20th November 2019

We look forward to welcoming one and all to this great Congress of knowledge and sharing with the best around the world. Important dates are outlined on the next page.
President’s Message

Dear IFHIMA Colleagues and Friends.

Well the temperature is dropping and the snow is falling in Canada! Many of us are approaching various Holiday Seasons, and looking forward to spending time with family and loved ones.

Your IFHIMA Board has been busy, and we have many accomplishments to be proud of throughout 2017. Please permit me the opportunity to recap of few of these accomplishments.

We have recently seen the publication and distribution of the Information Governance White Paper, created under the guidance of President-Elect, Ms. Lorraine Fernandes. This was recently circulated to IFHIMA members, and is the result of a global collaboration of many HIM’s worldwide. A fabulous document which I am certain you will all find informative and useful!

The Board has also established Educational Funds, building on the Ulli Hoffmann Education Fund and the Japan Award (established after the 2016 Congress). These funds have been managed in a way to maximize return while minimizing risk, and will enable delegates from developing nations to attend IFHIMA Congresses for years and years into the future. We are very thankful for the generosity of the individuals involved to bring this opportunity to many of our members.

Your Regional Directors continue to reach out to professionals and countries within their regions, to assist in providing support and ensuring the voices of HIM’s are heard internationally, by such mediums as the Global News.

A great deal of work has gone into the creation of a new and improved website which will launch early 2018. As the website is our window to the world, we strive to keep our website interesting, interactive and current. We look very forward to your input, comments and feedback.

We will advance our commitment--Empowering HIM Professionals Through a Global Voice!

See you there!!!

Authors:
Hussein Al-Bishi
President, SHIMA
Eastern Mediterranean IFHIMA Regional Director
Lubna Dawood
Executive Coordinator, SHIMA
Congress 2019 planning is in full swing! As mentioned in the August Global News, IFHIMA will be celebrating 50 years in 2018, and we plan to celebrate this exciting anniversary with you all – with plans for special events at the 2019 IFHIMA Congress, when we all come together in Dubai, United Arab Emirates in November 2019! This will be a spectacular event, and you do not want to miss it!

IFHIMA continues to work on our WHO Collaborations, as IFHIMA members continue to strengthen their relationship with WHO, supporting the WHO-FIC (Family of International Classifications) Education and Implementation Committee, as well as the Morbidity Reference Group. As you can imagine, the main focus is on ICD-11, with particular attention on the development of a Reference Guide and supporting Quick Reference Materials. Discussion is underway on field trials and transition planning from ICD-10 to ICD-11. Additionally, IFHIMA continues to promote the Morbidity Exam, created in support to nations wishing to test their work force against the WHO standards in utilizing ICD-10. Coding is still a primary pillar of the HIM global community, and as you can imagine, a main focus of IFHIMA.

As reported in our August edition we are looking to refresh the IFHIMA Mission and Goals, which will be in aligned with our new website. A Task Team is focusing on this project. The final outcome will be shared with all of you once the work is completed.

Throughout 2018, we hope to update and add to the IFHIMA Learning Modules and expand our WHO collaborations.

We also want to undertake a survey of the membership – to ensure we are meeting YOUR needs. This is quite a project, and will be one of our focuses throughout 2018.

Additionally, we are looking at the possibility of new Congress HIM awards. This is very much in the fledgling stages of discussion, but we would like to be able to recognize our magnificent members, who make a difference every day in many ways, at our tri-annual Congresses. Please look for updates as we work through the complexities of operationalizing such a program.

So – it has been a whirlwind year, with another one soon to be upon us!

Please remember to go to the IFHIMA website and renew your membership for 2018! You are the “wind beneath our wings”, and you make it all possible!

And I just can’t say it enough – Please remember the words spoken at the 2016 Congress in Japan - of the past WHO Director General, Margaret Chan – YOU are important, YOU matter, and the world needs YOU!

Warmest personal regards,

Marci MacDonald, CHIM
IFHIMA President, 2016 – 2019

Ghana Health Information Management Association (GHIMA) Five Years Anniversary Celebration

Theme for anniversary: Celebrating five years of excellence in health information management

The Ghana Health Information Management Association (GHIMA) celebrated its five (5) years anniversary 11th to 14th October 2017. This anniversary was celebrated in grand style at the Oyinka Hotel in Koforidua which is located in the Eastern Region of Ghana. This festive occasion hosted both retired and practicing Health Information Management professionals, prominent personalities, and renowned speakers.

As part of the celebration, the occasion focused on challenges in the health sector that hinder the effective implementation of efforts to improve Health Information Management (HIM) to promote quality of work. It also took stock of activities undertaken over the five-year period of running the association.

The celebration was packed with chains of educative and social activities such as an awards day, pleasure trips, health walk, research, science and technology symposium, etc.

The President of GHIMA (Tegbey Isaac Eyram) as part of his speech launched the “Health Information Management Awards” and honoured three retired professionals for their meritorious service channeled into the positive growth of the Health Information Management Profession. These noble retirees were awarded with the highest category of honour, “The Order of the Golden Seal of GHIMA".
There was a forum where the Association’s Achievements were presented by Regional Chapters (Branches) and District Levels of coordination. These received fabulous endorsements and commendations.

We believe that information systems must provide quality information to facilitate accountability in the health systems. Despite the progress made so far, some challenge continues to exist in our professional practice. These challenges cut through several areas.

- Majority of Health Information Management Departments still have inadequate infrastructure and equipment; some of the existing resources are obsolete and broken-down.
- Replacement or procurement of new resources for an improved Health Information system remains a secondary priority and not given the level of importance it deserves.
- Data management needs adequate resources to facilitate coordination / management quality information. Failure of Health Service Managers to pay attention to resource strengthening for Health Information Management Departments can only plunge the health system in a very compromised and difficult state which shall result in poor health outcomes.

Since compromised systems will always produce compromised results, there is an urgent need for GHIMA to step in and support the health sector to eliminate the current problems from marring the health service.

**Group discussion forum**

There were interactive sessions where the house was divided into groups to develop strategic plans that shall be employed to solve the challenges at hand. Each group at the end of the session for discussion, presented on their points followed by an open forum.

After the open forum; all inputs were placed under four main categories namely;

1. Ensure sustainable financing for health information improvement activities
2. Improve efficiency in governance and management of the health information system
3. Improve dissemination of information
4. Intensify healthy collaboration with stakeholders

**Conclusion**

GHIMA being the principal stakeholder in Health Information Management in Ghana is very committed to strengthening HIM systems that shall ensure quality health services. Due to this setting, the National Executive Council has therefore decided to ensure efforts are put in place to build up the state of the Health Information Management Profession to a capacity that shall be beneficial to people living in Ghana.

We hope to see even more participants at the Annual General Conference 9th to 12th October 2018. The venue is Tamale, Northern Region, Ghana.

**Author:**
Tegbey Isaac Eyram
President, Ghana Health Information Management Association (GHIMA)

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**Top AHIMA Convention Takeaways**

“Inspire, Innovate, Lead” was the Convention theme and the challenge given to attendees by AHIMA President Ann
Chenoweth. And after three-plus days filled with educational sessions on key HIM domains, education, and leadership, health information management (HIM) professionals no doubt left Los Angeles charged up to fulfill Chenoweth’s goals.

Information Governance Gets a Boost

AHIMA was able to share the news at convention this year that IGHealthRate™, the industry’s only purpose-built assessment and measurement platform for information governance (IG) adoption and maturity, will now be available free of cost thanks to an expanded partnership and co-branding with Immersive. IGHealthRate allows organizations to self-assess, measure and advance their IG capabilities and maturity.

In a panel discussion on IG on the Tuesday of convention, HIM professionals that have implemented IG programs in their organizations shed some light on this challenging endeavor. They shared lessons learned and tips for success, including the importance of building a strong and dedicated committee, clearly defining staff roles and responsibilities, engaging executive sponsors and other organization leaders, providing clear and consistent communication, setting achievable goals, celebrating successes, and utilizing IGHealthRate to set their baseline for IG.

AHIMA shared the results of new IG survey. According to the survey, which polled 1,500 healthcare professionals, 53 percent of respondents said they have IG practices in place or recognize the need for IG. Additionally, 14 percent of respondents have initiated an organization-wide IG program, and 18 percent have IG-related projects underway.

“We are thrilled that 85 percent of respondents are familiar with IG and 74 percent are familiar with AHIMA’s definition of IG. Our analysis shows that we have made progress in this arena and will continue to offer services for even more growth,” said AHIMA's Interim CEO Pamela Lane, MS, RHIA.

International Focus

The convention included an entire international track of educational sessions highlighting AHIMA’s new global priority and the AHIMA World Congress (AWC) and in support of attendees from countries as diverse as Nigeria and Macedonia, to Thailand and Iran.

AHIMA's Melanie Endicott, MBA/HCM, RHIA, CHDA, CDIP, CCS, CCS-P, FAHIMA, senior director of HIM practice excellence, has been teaching coding and clinical documentation improvement for the AWC in the United Arab Emirates (UAE) and the Philippines, and organized many international events at convention this year showcasing HIM practice. Endicott explained that revenue cycle management and cybersecurity are topics of great interest internationally and domestically, which was reflected in this year’s programming.

Buzzed About Session

One of the session’s that got the most pre-convention press was given by Susan Lucci, RHIA, CCS, called “HIM Response to an Active Shooter Incident.” With the convention taking place less than two weeks after this country’s most deadly mass shooting incident in Las Vegas, the responsibility of developing a provider response to such an incident no doubt weighed heavily on the minds of convention attendees.

Lucci’s presentation drew on her experience with an active shooter incident when she was the director of HIM at the Western Psychiatric Institute and Clinic at the University of Pittsburgh Medical Center.

“As HIM professionals, we must be prepared to respond to a rapidly evolving situation even when we, our staff and peers may be emotionally traumatized. In the days following an incident, there will be requests for patient health records from law enforcement and media, and HIM professionals will need to be prepared to handle these requests while remaining compliant with privacy rules,” Lucci said.
Washington DC on the West Coast

Health information management (HIM) professionals, likely for the first time, got to hear from the person in Washington, DC, with the most influence in health IT—Donald Rucker, MD, head of the Office of the National Coordinator for Health IT. Rucker joked that his job title is “one of the weirdest in Washington—somewhere between party planner and regulator.”

As the keynote speaker of the convention’s opening day general session, Rucker addressed topics of urgent concern to HIM—including cybersecurity and interoperability.

Cybersecurity is a “massive issue” according to Rucker who noted that ONC is working to incorporate best practices for security into its health IT certification program, he said, but some measure of responsibility belongs to patients as well. “When patients get their data electronically, it is their data, and it is their responsibility to protect it,” he said. “I believe the practical solution is a marketplace of companies providing help for patients [to minimize security risks].”

The Convention closed with an invitation to AHIMA 2018 in Miami Beach, FL September 23-27.

Author:
Mary Butler, Associate Editor, Journal of AHIMA

All photos courtesy AHIMA.

The Barbados Health Information Management Association Joint Conference with the Barbados Association of Radiographers (BARBAHIMA)

November 10-12, 2017
Radisson Aquatica Resort, Barbados

The Barbados Health Information Management Association (BHIMA) celebrated their fourth anniversary during November 2017. To culminate the celebration they hosted their 3rd biennial joint conference with the Barbados Association of Radiographers (BAR).

The Conference theme “Breaking the Silos: Innovation, Intervention, Integration” explored innovative approaches on how best to change a silo mentality amongst staff and various departmental unit silos to a collaborative approach to support quality health care and improve productivity. The conference challenged participants to assist in the creation and development of better work environments.

This year’s conference speakers attracted dynamic, diverse speakers from across the globe from Australia, Barbados, Canada, Trinidad & Tobago, United Kingdom and the United States of America.

Conference Weekend Highlights
Mix & Mingle Networking Reception, Friday Nov. 10th 2017

Members of both associations, speakers and specially invited guests were dressed in their semi-formal attire for the opening event. This networking event gave attendees the opportunity to share laughs, ideas and form professional relationships over signature BARBHIMA cocktails and hors d’oeuvres while enjoying local Barbadian and Caribbean music.

Conference Day Saturday November 11th 2017

Opening remarks were delivered by Deneice Marshall President of BHIMA who stressed that Innovations have changed the work landscape of Health Information professionals and challenged the audience to embrace the new and redefined roles. She implored the attendees to BE Champions, breaking down the silos through Innovation, Intervention and fostering a more Integrated culture in their respective fields.
Keynote presentations were delivered by Dr. Dexter James, CEO of the Queens Elizabeth Hospital, the sole tertiary care hospital in Barbados. Dr. James shared key insights on ICT & innovation emphasizing that ICT is a critical enabler to transforming healthcare delivery systems and that innovation in healthcare is an imperative of public sector reform.

“The Importance of Medical Documentation in Health Care” was discussed by panelists including Audrey Wickham Lovell, Records Officer, Tracy Bancroft Medical Records Officer & Deneice Marshall, BHIMA President. The session generated interactive and hearty discussion amongst HIM professionals and medical practitioners. One key recommendation mentioned was HIM professionals and medical practitioners need to foster better working relationships to ensure timely and comprehensive documentation of medical records and medical death certificates.

During the closing session Angela Randall Past President of the Health Information Management Association of Australia (HIMAA) shared some key concepts and best practices on documentation during her session “How Good Documentation leads to Excellent Data Analytics.”

Ian Weithers, BAR President, closed the day with an outstanding session “Social Capital- the Hidden Wealth of Organizations” which left the audience buzzing with new ideas and “ah ha moments”.

Networking Breakfast, Sunday November 11th 2017

To start the session Andrea Poli CEO, O3 Enterprise and Randal Durham Service Engineer I Medical ICT Biomedical Technologies LTD demonstrated how technology can help medical data collecting and sharing on a multi-site environment. Following this was an informal hot topic networking roundtable breakfast session. Keynote Presenters rotated tables and attendees posed various questions on their current work challenges and provided best practices and solutions.

Additional Highlights

Deneice Marshall BHIMA- President and Health Information Management Coordinator at the Barbados Community College invited Ms. Angela Randall as a guest speaker to an HIM student seminar. Ms. Randall discussed the importance of the Health Information Management profession. She had the opportunity to share her expertise and work experience with 17 first year Health Information Management Students. During Ms. Randall’s visit to Barbados she also toured the Eunice Gibson Polyclinic which was facilitated by Tracy Bancroft BHIMA Vice President and Ms. Carol-Ann Nicholas-Dottin Medical Records Officer.

Author:

Deneice Marshall
BHIMA President
2017 HIMAA and NCCH National Conference Report

The recent HIMAA and NCCH National Conference was held in sunny Cairns, the gateway to Queensland’s tropical north between 1-3 November 2017. It was a great success with over 300 participants from the health information profession nationally and internationally. The theme of this year’s conference was ‘Health Information Management: Challenging a changing landscape’

The conference kicked off with a Halloween themed pre-conference cruise around Cairns’ picturesque harbour on 31 October 2017. Everyone in attendance got dressed up for the occasion and enjoyed the evening with live entertainment, dancing and Halloween themed drinks and canapés. This was a great start to the conference’s social and networking program, which also included a welcome reception with a live band in the evening of day 1 and a conference dinner dance in the evening of day 2. These networking events allowed conference participants to mingle with colleagues and exhibitors whilst tasting some wonderful Cairns cuisine and fine Australian wine.

There were excellent presentations delivered by both our home grown and international speakers. We heard all about the progress towards ICD-11 from Nenad Kostanjsek from the World Health Organization (WHO) in Geneva. His opening keynote presentation addressed ICD-11 as a milestone for Health Information Management and our closing keynote, Professor James Harrison from Flinders University and Co-Chair of the ICD-11 Mortality and Morbidity Statistics Joint Task Force talked about ICD-11 from the first revision of ICD to ICD-11 for the digital era. Dr Olaf Steinum from the Nordic Centre for Classification in Health Care and Brooke Macpherson from the Australian Institute of Health and Welfare (AIHW) compared ICD-11 Field Test results at an international level.

Dr Kerryn Butler-Henderson from the University of Tasmania and Kerin Robinson from La Trobe University in Victoria gave us some very thought-provoking presentations about our workforce. We also had an important panel discussion on health information workforce issues in Australia and how we should adapt to, prepare for and challenge the changing health information management landscape.

Natasha Smith and Nina Lean from Western Sydney Local Health District shared their experience on clinical documentation improvement processes and initiatives on transforming our clinical coding workforce to meet the demands placed on our health information services since the introduction of Activity Based Funding in Australia. Anne Elsworth from the Independent Hospital Pricing Authority (IHPA) presented on the development of a national short list for principal diagnosis reporting in Emergency and we learnt about the evolution of Activity Based Management to Value Based Management by Alfa D’Amato, Director of ABM at NSW Health.

The conference Clinical Coding Workshops run by Filippa Pretty (Operations Coordinator) and Patricia Nicolaou (Classification Specialist), both from the NCCH and the Australian Consortium for Classification Development (ACCD) were very well attended and facilitated a lot of discussion about the work done at the NCCH/ACCD, the Tenth Edition...
revision of ICD-10-AM/ACHI/ACS and the ‘Standards for ethical conduct in clinical coding’. As always, the Clinical Updates Workshops organised by Lyn Williams and her education team from HIMAA National Office were a great learning experience. The updates were delivered by clinicians specialising in orthopaedics, radiation oncology, vascular surgery and obstetrics - a valuable source of up to date clinical information for our clinical coders.

Overall, we all came away from the conference feeling inspired and challenged to use the knowledge and collegial relationships made to make improvements in ourselves as professionals, our workplaces and our position as a profession in the ever-changing landscape of Health Information Management.

The next HIMAA and NCCH National Conference will be from 31 October to 2 November 2018 in historic Hobart, capital city of the island Australian state of Tasmania. Hobart was the second settlement established by the British Government in 1804, following the settlement of Sydney in 1788. The 2018 conference is at the Hotel Grand Chancellor, overlooking Constitution Dock on the Derwent River estuary, where the famous Sydney to Hobart yacht race celebrates its victor each year. Sandstone architecture in Georgian style still populates this waterfront precinct, along with some of Australia’s finest in seafood cuisine. Stay an extra day for the popular Salamanca Market and explore the local arts, crafts and produce.

Author:
Vera Dimitropoulos
Co Director, National Centre for Classification in Health, The University of Sydney and Board Director for the Health Information Management Association of Australia

Put your fingers to the keyboard, please!

IFHIMA Global News welcomes contributions from individual members, as well as member countries.

We appreciate short articles, 400-700 words that share HIM activities, meeting summaries, or key events.

Please honor this word limit to avoid extensive editing or rejections.

We publish approximately three times per year based upon content available, and volunteers who will help edit.

Please send your articles (pictures or graphs add a lot of appeal) in a word format (no PDF) to:
lfernandes54@gmail.com
Editor, Global News

Upcoming submission deadlines:
February 15, 2018 for April 2018 issue
June 15, 2018 for August 2018 issue
November 1, 2018 for December 2018 issue
WHO FIC and Standards News

The WHO-FIC 2017 Annual Network Meeting

Mexico City, Mexico
16-21 October, 2017

Five IFHIMA members officially representing diverse perspectives and work were a part of the week-long World Health Organization Family of International Classifications (WHO-FIC) Network meetings and conference in Mexico City, Mexico. The weather was beautiful and the World Trade Center, where the meetings were held, was a great location. Joon Hong (Republic of Korea), Carol Lewis (USA), Vera Dimitropoulos (Australia), Joanne Valerius (USA) and Margaret Skurka (USA) participated in the five-day meeting. Additional HIM colleagues from around the globe were also present as observers or guests.

The theme of the week was “Connecting Data for Health.” The official welcome was given Monday morning, 16 October, by representatives from the WHO, and the Ministry of Health in Mexico City. Reports were also given by representatives on various Committees and Reference Groups. A very interesting and interactive presentation was given by Dr. Robert Jakob from the WHO on ICD-11. Dr. Jakob is well known in the coding circles as the Medical Officer, Health Data Standards and Informatics Information, Evidence and Research, of WHO. Participants were able to sign on to the ICD-11 web site with their tablets or phones and code cases real-time using ICD-11. ICD-11 is scheduled to be released for transition to implementation by the WHO in July 2018.

Professor Richard Madden from the National Centre for Classification in Health, The University of Sydney who has led the work on the International Classification of Health Interventions (ICHI) since 1997 for the WHO gave the closing plenary address. He discussed the release of the ICHI Beta Version 2017. ICHI has had wide input from the WHO-FIC Network and active review and testing of ICHI content will continue during 2018. Further information about ICHI is available here: ICHI Brochure. Access to the ICHI Beta Version Platform is at: http://sydney.edu.au/health-sciences/ncch/ichi2017.shtml.

Margaret sits on two committees representing IFHIMA with voice and vote - The Education and Implementation Committee (EIC) and the Morbidity Reference Group (MbRG). Both groups held meetings during the week. Vera is also an Australian member on the EIC, the MbRG and the ICD-11 Mortality and Morbidity Statistics Joint Task Force.

In the EIC, Carol Lewis and Joon Hong are instrumental in moving the work forward on the updating and streamlining of the WHO-FIC databases. A subcommittee was formed and charged with the improvement of the questions currently in the database over the next months. Carol Lewis, Joon Hong, and Margaret are all on this subcommittee. The database document needs streamlining and some specific improvement in the questions. The EIC has also undertaken significant work on ICD-11 education and field testing and the implications for future ICD-11 education and implementation needs. Reports were given by many countries on training issues encountered in initial field testing. To date, Vera has led the work for the WHO on ICD-11 education material developed and on a Transition and Implementation Guidance package.

Information was also disseminated by Sue Walker (Australia) on the database that WHO maintains on the WHO-FIC advisors and educators from the point of view of Implementation and Education. Reorganization of the EIC Strategic Work Plan is ongoing to ensure better alignment of tasks in collaboration with other committees and groups in the WHO-FIC.
The MbRG had three sessions throughout the week. The current emphasis of the MbRG is to continue to improve the ICD-11 Reference Guide, including the Coding Morbidity Rules, the Main Condition supplementary coding and the Diagnosis timing supplementary coding. There was also good discussion on the improvements made to ICD-11 Chapter 24 Factors influencing health status or contact with health services. Reports were also given on the work regarding definitional update to Sepsis and the improvements required to reflect this new knowledge in ICD-11.

There will be a mid-year meetings for both committees in April 2018. The next Annual WHO-FIC Network meeting and conference will be held in Seoul, Republic of Korea, 22-28 October 2018.

Author:
Margaret Skurka, IFHIMA representative to the WHO-FIC EIC and MbRG
IFHIMA Past President
Vera Dimitropoulos, Co-Director NCCH at The University of Sydney
IFHIMA Western Pacific Regional Director

ICD-11 for Mortality and Morbidity Statistics (ICD-11 MMS) Joint Task Force Update

The ICD-11 MMS Joint Task Force came together for a two-day meeting (14-15 October 2017) in Mexico prior to the World Health Organization Family of International Classifications (WHO-FIC) Network meeting and conference which was held between 16-21 October 2017.

The meeting objectives were to:
- Assist WHO with the planning of governance and maintenance structures for ICD-11
- The ICDfit platform has been further enhanced to support additional functions relevant to ICD-11 field testing for line and case coding with a customised interface for mortality, morbidity and specialty testing functionality.
- ICD-11 MMS Field Test activities undertaken during 2017 were reported on and discussed. 31 countries were involved in ICD-11 field testing. The types of morbidity field tests included:
  - Generic line coding
  - Generic case coding
  - Specialty specific line and case coding (e.g. dermatology, patient quality and safety, pain, traditional medicine, internal medicine)
- Mortality line coding and underlying cause coding field testing is still under development as the mortality coding rules require finalisation.
- A total of 1,673 participants performed more than 112,383 code assignments. The results have been used to inform improvements in:
  - ICD-11 user guidance
  - ICD-11 electronic tooling functions (e.g. Coding Tool and Browser)
  - The process of post coordination/clustering of ICD-11 stem codes and extension codes
  - Coder training and instructions especially around effective searching using the ICD-11 Coding Tool and Browser
- For further information about ICD-11 progress towards a 2018 release, please see WHO’s October 2017 ICD-11 Revision Quarterly Newsletter which is available at: http://who.int/classifications/2017_10_ICD11_Newsletter.pdf?ua=1.

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WHO FIC and Standards News

AHIMA and ISO/TC 215 Health Informatics Announce New International Standard

**Health Information Privacy in Healthcare Organizations: Workforce Education Standard**


The standard covers (a) the concept of information privacy in healthcare; (b) the challenges of protecting information practices in the healthcare organization; and (c) the components of a healthcare information privacy education program. In addition, the standard specifies the essential educational components, within the context of roles and job responsibilities, required to establish and deliver a training program for supporting health information privacy in a healthcare organization. The standard is aimed at those responsible for planning, establishing, and delivering healthcare information privacy education for healthcare organizations that are implementing privacy protection policies and practices.

AHIMA members contributed to the development of the ISO TR 18638 standard, in collaboration with experts from South Korea, Australia, Canada, United Kingdom, and the United States.

Barcelona Collaborating Centre (Spain) for WHO-FIC

**Governance**

The initiative to work in the area of the WHO Family International Classifications (WHO-FIC Network) was promoted by the Health Department of the Catalan Government (2010). The Barcelona Collaborating Centre (CC-BCN, Spain), currently under consideration for designation by WHO, is led by the Agency for Health Quality and Assessment of Catalonia (AQuAS), a public governmental institution whose mission is to generate relevant knowledge to contribute to the improvement of quality, safety and sustainability of the health system in Catalonia. The staff of the CC-BCN (Spain) includes experts and organizations from all the Spanish Health System that have an interest in and experience in working with FIC. We would like to underline the Sociedad Española de Documentación Médica (SEDOM), active member of its staff since 2014, and through whom the CC-BCN (Spain) links with IFHIMA.

**Main activities**

The approved work plan of the CC-BCN (Spain) involves four main activities with the horizon 2020.

Activity 1: Given the great successes of the WHO-FIC network Annual Meeting in Barcelona 2014, the CC-BCN (Spain) provides input to WHO on the draft guidance document for arranging the annual meetings.

Activity 2: Support International Classification Disease (ICD)-11 revision process.

Activity 3: Development of electronic tools, for WHO-FIC products.

Activity 4: Support ICD and International Classification of Functioning, Disability and Health (ICF) implementation and updates in Spain.

**The Spanish ICD-11 revision**

The WHO-FIC is developing the ICD-11 in response to align the demands of the classification with the latest scientific evidence and to meet user requirements. It is expected to be launched at the end of 2018 in English and other languages. In this sense, the CC-BCN (Spain) is actively collaborating in the Ibero-FIC Network of the RELACSIS (PAHO/WHO).
The first step (2015) involved the translation from the English ICD-11 version (beta draft), online platforms and relevant materials to Spanish in a voluntary basis. There were 19 participants from Spain in this phase. One year later, the morbidity pilot test started simultaneously in seven Spanish speaker countries. Next step (October 2017), is the mortality pilot test.

Additional information about the CC-BCN (Spain) as well as some findings related to the Spanish ICD-11 revision is available in its website: http://aquas.gencat.cat/es/projectes/innovacio_projectes_internacionals/altres_projectes_internacionals/CC-BCN_FCI-OMS/index.html

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Actividades principales
El plan de trabajo aprobado del CC-BCN (España) incluye cuatro actividades principales con un horizonte 2020.

Actividad 1: Dado el gran éxito de la Reunión anual de la Red FCI-OMS en Barcelona 2014, el CC-BCN (España) ha realizado aportes al borrador de la guía para organizar las reuniones anuales en el marco de la Red FCI-OMS.

Actividad 2: Apoyo del proceso de revisión de la Clasificación Internacional de Enfermedades, undécima revisión (CIE-11).

Actividad 3: Desarrollo de herramientas electrónicas para productos de la Red FCI-OMS

Actividad 4: Apoyo de la implementación y actualizaciones de la CIE y de la Clasificación Internacional del Funcionamiento, de la Discapacidad y de la Salud (CIF) en España.

Revisión española de la CIE-11
La Red FCI-OMS está desarrollando la CIE-11 para alinear las demandas de la clasificación con los últimos avances científicos y satisfacer los requisitos del usuario. Se espera que su lanzamiento sea a fines de 2018 en inglés y en otros idiomas como la lengua española. En este sentido, el CC-BCN (España) colabora de forma activa en la Red Ibero-FCI de la RELACINS (OPS/OMS).

El primer paso (2015) incluyó la traducción de la versión CIE-11 (borrador beta), las plataformas de Internet y otros materiales relevantes del inglés al español por medio de voluntarios. En esta fase, participaron 19 personas de España. Un año después, se inició la prueba piloto de morbilidad de forma simultánea en siete países de habla hispana. El siguiente paso (en octubre de 2017) ha sido la prueba piloto de mortalidad.

Puede obtener más información sobre el CC-BCN (España), así como algunos resultados relacionados con la revisión española de la CIE-11 en su sitio web: http://aquas.gencat.cat/es/projectes/innovacio_projectes_internacionals/altres_projectes_internacionals/CC-BCN_FCI-OMS/index.html

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Information Governance-A Global Imperative

Today’s transforming healthcare world, whether you live in Nigeria, Australia, Saudi Arabia, or Canada, needs trusted, accurate and secure data to meet the goals of the transformation activities. Whether the transformation goals are better care, operational efficiency, controlling costs, or consumer engagement, information is essential to meeting the goal. Key to creating information from data is a strong, multi-stakeholder governance approach that ensures the data meets the needs of the organization, whether private, public, or ministerial.

The International Federation of Health Information Management Associations (IFHIMA), released our whitepaper that addresses the importance of information governance, and discusses fundamental steps that should be taken to ensure success as information governance (IG) is planned and executed. The pragmatic case studies, written by IFHIMA members, outline how organizations in Australia, Canada, and the USA have achieved success while addressing their organization challenges and priorities.

The whitepaper discusses the global imperative for IG, stewardship as a key facet of IG, the intertwining of health information management (HIM) and IG, and why IG is relevant and important in developing nations, as well as mature health systems. The practical discussion explores the importance of IG in the context of internationally accepted practices like the Caldicott Principles and the Fair Information Practices while emphasizing that an IG program must serve the needs of the consumer, patient and citizen and their associated data.

The IFHIMA Board of Directors congratulates the authors from Australia, Canada, Saudi Arabia, and the USA who have advanced HIM practice and exemplified our industry leadership. The whitepaper may be found on the IFHIMA website.

HIM Collaboration Around the Globe

In April 2017 I had the wonderful opportunity to meet with information management and other healthcare professionals at the University of Chester, about 40 miles from Manchester, United Kingdom. The experience was part of my doctoral program in Leadership and Change at Antioch University. I reached out to Lorraine Fernandes, IFHIMA President Elect, for assistance in identifying colleagues to meet during my visit, and I was thrilled to have the opportunity to
connect with Lorraine Nicholson, IFHIMA Past President and Sean Brennan, Director of Communications at the Institute of Health Records and Information Management (IHRIM).

In our discussions about the state of healthcare as a general system and specifically, how the delivery systems in United States and the United Kingdom differ, I came away with an understanding of their enormity and complexity. Governments, providers and patients bring to these complex systems their own interests and needs. Patients, in both the United Kingdom and the United States view healthcare as a right, regardless of the payer, and physicians have a vested business interest in how they provide care. While each system holds the patient at the center of their discussions and decision making, they struggle deeply in applying governmental requirements and limited resources to the issues they face every day. The challenges that providers and patients face can be viewed from a complex, political and personal perspective.

Delivering quality healthcare is complex because human beings are complex. While these systems attempt to manage care based on clinical outcomes, it will always be complicated because not every patient with a specific condition will respond to treatment in the same way. In governmental agency’s challenge to address care management, they create care models for all patients hoping to support long term healthy living, reduce costs, and increase efficacy. These care models require resources and funding, and the impact to the provider and the patient are real.

The government as payer changes the conversation about access and care delivery from art to business and ostensibly to political. In both countries, there is partisan fervor and discourse about healthcare for all, and the ability of the government to continue to fund their current models with the growing senior and chronically ill population. In order to move finance and technology agendas forward meaningful data is needed to measure and predict outcomes. The Chair of the National Advisory Group on Health Information Technology in the United Kingdom, and the United States Director of the Office of the National Coordinator each have a significant role in leading the strategic technology agendas forward, and the leadership roles that information management professionals take on are essential in this endeavor.
As changes are discussed, strategies are developed, and plans are implemented there is a very personal aspect to the discussions about healthcare delivery in both countries. Information management professionals understand the way healthcare is delivered and are able to navigate the system rather well. Our interests then are focused more on how we will lead within these systems in the future.

Healthcare is complex and there remain many more questions than answers. In what manner will the United States and the United Kingdom lead their technology and funding agendas forward? How will they create space within the system for leadership to be nurtured and grow? What leadership roles will information management practitioners fill in the future? The prospect is promising because while we may not have all the answers, we have the willingness to have the discussions, and with the discussions we have the hope that over time even small measures of improvement will support long term healthy living, decrease expenditures, and increase effectiveness.

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Director, HIMS
Information Services & Solutions | UCLA Health
President Elect, California Health Information Association

I was delighted to represent Angelika Haendel, University Erlangen, Germany, IFHIMA Immediate Past President, at the Medical Informatics European Congress in Manchester, UK in April alongside Ursula H. Huebner, University AS Osnabrueck, Germany, International Chair and Rachelle Blake, USA, OMNI Micro Systems/Omni Med Solutions GmbH.

Our panel objectives were to raise awareness amongst members of the scientific community on:

- The importance of recommendations for health informatics and health information management competencies
- The variety of additional recommendations
- The need for defining a common ground for classifying and comparing recommendations

I outlined what IFHIMA is, its objectives, and the countries and areas that are represented within IFHIMA. I highlighted the work that IFHIMA had undertaken on establishing the Global Academic Curricula Competencies for Health Information Professionals and the importance of having a trained HIM/HIT Workforce globally. Moreover, I outlined the engagement of the IFHIMA working group Development of International Workforce for Health Information Management, (DIWHIM) which particularly has its focus on strengthening Health Information Management education with special emphasis on developing and underdeveloped countries. DIWHIM, is an IFHIMA Task Force and more information can be found at https://ifhima.org/working-groups/

Outlining who are Health Informaticians and Health Information Managers was key as both professions cover such a broad spectrum of working fields across the entire healthcare landscape and in many varied organisations.

Health Information management roles include amongst others Data Management, Clinical Coding, Data Security and Privacy, Information Governance, Patient Records Management as well as Statistics and Analyses.

I gave an overview of the work that was undertaken by members of IFHIMA in their collaboration with the AHIMA sponsored Global Health Workforce Council. The output of this group was the global curricula competencies for Health Information Professionals which can be found http://www.ahima.org/about/global?tabid=council

Of note within this documentation was a description of the health Information professions:

- Health Information Management (HIM) – focuses on the acquisition, analysis and protection of health information
necessary for improving healthcare quality, safety, privacy and efficiency

- Health Informatics (HI) – focuses on information, systems and technology as applied to the continuum of healthcare delivery
- Health Information and Communications Technology (HICT) – focuses on the technological aspects of managing health information and systems, working with software and hardware used to manage and store patient data
- Information Governance (IG) – focuses on information as a strategic asset that requires high level oversight.

My part of the program concluded by explaining how the competency framework builds from an entry level to an expert level in a progressive structure. This progression correlates to academic degrees including Associate, Baccalaureate and Graduate HIM curricula. I shared examples of each of the steps.

Ursula and Rachelle continued with this overarching theme of upskilling and developing the Health Informatics professions and harmonising competencies.

We ended our brief discussion with a Questions & Answers section asking our audience two key questions.

1. What is the impact on employers, patient care, students, academia, cost of health care, etc., from having these varied and/or similar competencies?
2. What process can we suggest so as to bring the various stakeholders together to harmonize these competencies?

We did not get all the answers! But instead raised awareness of the absolute necessity to have a skilled informatics/information management workforce supporting healthcare and an agreement that this does need to be synchronous internationally.

* TIGER Technology Informatics Guiding Education Reform:

This initiative has its focus on education reform and inter-professional community development. The spirit of TIGER is to maximize the integration of technology and informatics into seamless practice, education and research resource development.

Follow this link for further information:
http://www.himss.org/professionaldevelopment/tiger-initiative

Author:
Mandy Burns, FHRIM
Chief Executive Officer/IHRIM
IFHIMA UK National Director

Congratulations Dr Abrams!

The Canadian Health Information Management Association (CHIMA) is proud to congratulate Dr. Kelly Abrams for receiving her Doctorate of Philosophy from the University of Regina in June 2017. The title of her PhD dissertation is, “Leadership and Health Information Management in Canada”. Based on her performance at her dissertation defence, Dr. Abrams was nominated for the President’s Distinguished Graduate Student Award.

Dr. Abrams’ research focused on the question of why, despite the importance of health information management to healthcare, certified HIM professionals in Canada are not represented at higher levels of management. The study explored the factors that influence leadership development of HIM professionals in Canada. The focus on leadership concerned the identification and selection of leaders into formal and hierarchical roles within healthcare environments.

Four bodies of literature were reviewed - the HIM organizational environment, gender issues, societal factors, and the individual characteristics of certified HIM professionals. A sequential explanatory mixed methods design was employed, with a survey to gather quantitative data and interviews to further elaborate or explain the survey data collected for the study. A constructivist grounded theory (GT) approach was used to analyze the interview data.

A multi-factorial conceptual model was developed to identify and explain influences that maintain the status quo and current leadership gap for HIM professionals. Candidate factors of the model include (in no particular order): (a) individual characteristics, (b) issues related to gender, (c) education, (d) organizational culture, and (e) perceptions of HIM as a profession. These factors were reinforced by the four themes that arose in the GT phase of research. The four themes were invisible but important, career lifecycle, leadership, and gender.
Kelly has dedicated her career to Health Information Management and the last 12 years to CHIMA. The CHIMA staff and the Board of Directors are very proud of Dr. Kelly Abrams accomplishments.

Dr. Kelly Abrams has been a certified HIM professional for over 30 years and is currently the Vice President of the Canadian College of Health Information Management. She has worked in various HIM roles across Canada including as HIM Program Coordinator at the Saskatchewan Institute of Applied Science and Technology. Kelly has served as a member of the Expert Advisory Group to the Information Technology Council of Canada, which resulted in a number of eHealth human resource publications, including the 2009 and 2014 Health Informatics and Health Information Management: Human resources report. Kelly has presented nationally and internationally on HIM topics and has published a number of articles, research papers, and textbook chapters. She is co-editor of the first and second editions of the Fundamentals of Health Information Management textbooks.

In 2017 and 2018, Dr. Abrams was the co-author and lead for the writing teams for The Canadian Health Information Management Lifecycle book. Dr. Abrams is a co-author for the IFHIMA whitepaper “Advancing Health Information Governance: a Global Imperative”. She also developed the Canadian Terminology Standards in partnership with Canada Health Infoway. Currently she is representing Canada at the ISO’s Technical Committee for Health Informatics.

Author:
Gail Crook, CHE, CHIM,
CEO and Registrar Canadian Health Information Management Association

We held an informal meeting of IFHIMA members, and interested guests, during the AHIMA Convention in Los Angeles, as we’ve customarily done. Attendees included IFHIMA Board Members Angelika Haendel and Lorraine Fernandes, as well as approximately 25 additional interested AHIMA Convention attendees.

Walaa Ashmeg from Saudi Arabia oriented the attendees to the preliminary planning for the 2019 IFHIMA Congress in Dubai, United Arab Emirates. The diverse culture, easy visa procurement, and area focus on tourism will nicely augment the program being planned by SHIMA (Saudi Health Information Management Association) and the Gulf Coast Collaborative, as well as other prospective partner organizations.

Lorraine Fernandes announced that the IFHIMA Information Governance paper will be released in mid-October 2017. It may be found here: https://ifhima.org/publications/

The group discussed potential ideas for future IFHIMA whitepapers including:
- Privacy and Security of health information
- Access and Disclosure of health information
- Workforce needs and advancement activities
- Mortality Coding
- Mobile application needs

The all-volunteer structure of IFHIMA means workgroups to address any of the above topics must be well thought out, have strong leadership, and represent global priorities and global membership. Potentially 1-2 of these topics could
be addressed per year, with the writing and editing likely
taking 12-15 months after a work group is organized. The
group discussions during this meeting reflected Access and
Disclosure, Mortality Coding, and Workforce as the three
hottest topics, which Lorraine will relay to the IFHIMA Board.

Angelika shared that IFHIMA is updating the Learning
Modules that are posted on our website. This important
activity aligns with IFHIMA’s strategic plan and DIWHIM
(Development of International Workforce for Health
Information Management), which is primarily focused on basic
HIM training.

Lorraine shared that some national IFHIMA members and
US academic institutions have raised questions regarding
how to facilitate better, consistent communication amongst
students around the globe. This is a broad topic that would
require considerable organization and coordination. The
attendees felt that the student chapters within HIMAA
(Australia), AHIMA, and other countries are probably the
logical place to start such an initiative. If one of the countries
or academic programs would serve as a leader to broaden
student communication Lorraine will ask the IFHIMA Board
to consider supporting through the IFHIMA website, or other
means. This is a particularly complex undertaking as it starts
with defining and validating student status at the certified
HIM program or national level. IFHIMA does not undertake
certifications or formal education, therefore IFHIMA’s role
would be limited. And, experience has shown that using
social media for communication requires a strong foundation
of monitors, moderators, and ground rules.

IFHIMA will continue conducting informal meetings at AHIMA
conventions. The next meeting will take place in Miami, FL in
September 2018 and a broader outreach will be undertaken
prior to that date.

Authors:
Lorraine Fernandes, IFHIMA President Elect
Angelika Haendel, IFHIMA Immediate Past President
2018 Membership Dues

Thank you to all associate members who are recipients of Global News for their membership and their support for IFHIMA's global mission. I hope that your membership has provided you with a greater insight into HIM globally. Member dues for all categories of membership fall due on January 1st, 2018 - reminders will be sent to all members in due course and it would be very much appreciated if dues payments are made promptly. I hope that more readers of Global News will choose to join IFHIMA in 2018 and I look forward to welcoming you! You can apply and pay dues on-line via the IFHIMA website at http://ifhima.org/apply/

Enquiries about membership are welcome at any time

Lorraine Nicholson, Membership Chair, l.nicholson@zen.co.uk

Disclaimer:

Contributions to Global News are welcomed from members and non-members of IFHIMA and articles should be typed and sent by e-mail to the Editor, Lorraine Fernandes (lfernandes54@gmail.com) for consideration for publication. Responsibility for referencing in any article rests with the author. Readers should note that opinions expressed in articles in Global News are those of the authors and do not necessarily represent the position of IFHIMA.

PS: If you do not wish to receive further IFHIMA/IFHIMA messages or editions of Global News please let us know and we will remove you from the mailing list (MMACDONALD@haltonhealthcare.com).

Editorial Guidelines for IFHIMA Global News

IFHIMA publishes Global News three times per year with the intent to highlight national association news, share Board activities in support of the IFHIMA mission and strategic plan, and keep members abreast of other IFHIMA activities. IFHIMA recently released Editorial Guidelines to assist authors in developing content for Global News.

Our intent is to encourage contributions by making the guidelines readily available, thus saving time and providing clarity to authors, while encouraging content from all our member nations. We anticipate this will also ease the editing process for both the authors and the editorial staff.

Please feel free to contact Lorraine Fernandes the current Editor for Global News at the address below, if you have questions or ideas. We welcome feedback and look forward to even more articles sharing health information successes and activities!!

A copy of the guidelines can be found at:
https://ifhima.org/editorial-guidelines/

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